

COOKIE POLICY

Welcome to Padsystem!

Padsystem is owned and operated by Pad System International Ltd.

This cookie policy explains how and why cookies and other similar technologies may be stored on and accessed from your device when you use or visit:

- <https://www.padsystem.com>

(Hereinafter referred to as “Padsystem”).

The information collected through cookies will be under responsibility and in charge of:

- **Pad System International Ltd.**
- **Phone: (852) 2239 5995**
- **Email: sales@padsystem.com**

This cookie policy should be read together with our privacy policy and our terms and conditions.

By using the website, you accept the use of cookies by Padsystem, in the terms contained in this policy.

1. WHAT ARE COOKIES?

Cookies are small text files placed on your computer or mobile device when you visit a website. These files enable the website to recognize your device and recall whether you have visited the site before. Cookies are a common technology on the web and have been used by most websites for many years. They play a crucial role in making websites function more effectively. Cookies help track which sections of the website users interact with and allow for a personalized browsing experience. Additionally, cookies provide valuable data that helps us monitor and enhance the website's performance.

2. CONSENT

When you visit our website, a notice will appear informing you about our use of cookies. By clicking 'Accept' on this notice, you are giving your explicit consent for cookies to be placed on your device. These cookies are utilized to improve your browsing experience, customize content, analyse site traffic, and enable specific functionalities related to our online operations.

Your consent allows us to offer you a more tailored and efficient user experience. If you decide to withdraw your consent at any point, you can do so by adjusting the cookie settings in your browser.

However, please be aware that disabling certain cookies may reduce the functionality of the site and negatively impact your overall experience.

3. LEGAL BASIS AND LEGITIMATE INTERESTS

On our website, we use cookies based on our legitimate interests to provide the best possible user experience and to continuously enhance our site. These interests include optimizing our online services, personalizing content and advertising, and ensuring the security and efficiency of our website.

Cookies enable us to gain insights into how users interact with our website, allowing us to tailor and improve our services and functionalities to better meet their needs and preferences.

Although we believe that our legitimate interests in using cookies do not outweigh your fundamental rights and freedoms, you still have the choice to refuse or manage the use of cookies through your browser settings or by using the tools available on our website.

4. WITHDRAWAL AND OBJECTION (OPT-OUT)

By accessing our website, you agree to the use of cookies that enhance the browsing experience and allow the personalization of content and advertisements. However, we understand and respect your right to privacy. If you wish to opt-out or exercise your choice to not participate (Opt-Out), you can set your browser to refuse all cookies or to indicate when a cookie is being sent.

Please note that some features of the site may not function properly without the use of cookies. In addition, we provide links or tools on our site that allow you to specifically decline the use of certain cookies.

5. STORAGE DURATION OF COOKIES

The cookies used on our website have different storage periods, depending on their purpose. Essential cookies, necessary for the basic operation of the website, are kept as long as necessary to provide the requested services.

Functionality cookies, which remember your preferences and settings, are stored for a period that can vary from the duration of your visit (session cookies) to several years, to ensure a constant user experience. Analytics and advertising cookies have a maximum storage duration of 24 months, after which they will be automatically deleted.

You can delete or manage these cookies at any time through your browser settings. Deleting or rejecting cookies may affect the functionality of the site and the quality of your experience on our website.

6. COOKIE SETTINGS

If you do not want cookies to be dropped on your device, you can adjust the setting of your Internet browser to reject the setting of all or some cookies and to alert you when a cookie is placed on your device. For further information about how to do so, please refer to your browser 'help', 'tool', or 'edit' section. Please note that if you use your browser settings to block all cookies, including strictly necessary cookies, you may not be able to access or use all or parts of the functionalities of Padsystem.

If you want to remove previously-stored cookies, you can manually delete the cookies at any time. However, this will not prevent Padsystem from placing further cookies on your device unless and until you adjust your Internet browser setting as described above.

We provide the links for the management and blocking of cookies depending on the browser you use:

- **Microsoft Edge:** <https://support.microsoft.com/en-us/office/delete-cookies-in-microsoft-edge-63947406-40ac-c3b8-57b9-2a946a29ae09?ui=en-us&rs=en-us&ad=us>
- **Firefox:** <https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox>
- **Chrome:** <https://support.google.com/chrome/answer/95647?hl=en>
- **Safari:** <https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>
- **Opera:** <https://help.opera.com/en/latest/web-preferences/>

In cases where you access the website through an iOS or Android mobile device, please follow the instructions below to delete or block cookies on your device:

- **Android:** <https://support.google.com/answer/32050>
- **iOS:** <https://support.apple.com/en-us/HT201265>

7. COOKIES WE USE

We use the following cookies on our website:

Cookie	Domain	Description	Duration	Type
SHRSERVER ID	www.padsystem.com	Cookie used to identify and route a user's requests to a specific server, helping to balance the load and maintain service stability.	session	Other
HMACCOU	.hm.baidu.com	Hm.baidu sets this cookie, which is	1 year 1	Analytics

NT_BFESS		used to collect information about your use of our website.	month 4 days	
Hm_lvt_*	.padsystem.com	Baidu sets this cookie to record the most recent access timestamp.	1 year	Analytics
Hm_lpvt_*	.padsystem.com	Baidu sets this cookie to record the most recent access timestamp.	session	Analytics
HMACCOU NT	.padsystem.com	This cookie is set by the provider Baidu. This cookie is used to send data about visitor device and behavior to Baidu. It helps in tracking the visitor across devices.	session	Other
__lc_cid	.accounts.livechatinc.com	This is an essential cookie for the website live chat box to function properly.	1 year 1 month 4 days	Functional
__lc_cst	.accounts.livechatinc.com	This cookie is used for the website live chat box to function properly.	1 year 1 month 4 days	Functional
__oauth_redirect_detector	accounts.livechatinc.com	This cookie is used to recognize the visitors using live chat at different times in order to optimize the chat-box functionality.	1 minute	Functional
HMACCOU NT	hm.baidu.com	This cookie is set by the provider Baidu. This cookie is used to send data about visitor device and behavior to Baidu. It helps in tracking the visitor across devices.	13 years 4 months 16 days 20 hours 28 minutes	Other
side_storage_8e24bff6-5e4f-43b2-9c39-	secure.livechatinc.com	Cookie that temporarily stores session-specific data, facilitating user interaction with the website.	never	Other

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7063051:state	secure.livechatinc.com	Cookie that saves the current state of the user's session or interaction, helping to maintain the continuity of the user experience.	never	Other
@@lc_ids	secure.livechatinc.com	Cookie associated with LiveChat, used to manage chat session IDs, allowing users to continue their conversations without interruption.	never	Other
@@lc_auth_token:8e24bff6-5e4f-43b2-9c39-afbb13312bba	secure.livechatinc.com	LiveChat authentication cookie, used to verify and maintain the user's session in the live chat.	never	Other
_livechat_has_visited	secure.livechatinc.com	Cookie that records whether a user has previously visited the website, allowing for a personalized experience based on prior interactions with the live chat.	never	Other

8. PURPOSES OF OUR COOKIES

Our cookies are used for the following purposes:

Necessary: Necessary cookies are essential files that enable basic functions on the website, such as navigation and security. They do not collect personal information.

Functional: We use functional cookies to enhance your online experience by remembering user preferences and settings and maintaining consistency across the website, without tracking activities.

Analytics and Performance: These cookies collect information about how users interact with our website, including the most visited pages, as well as other analytical data. We use this data to improve how our website works and to understand how users interact with the website.

9. CONTACT US

If you have questions or concerns about this cookie policy and the handling and security of your data, please contact us through our contact forms or by using the contact information below:

Pad System International Ltd.

Phone: (852) 2239 5995

Email: sales@padsystem.com